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| **Josh** **Mansfield** |

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|  | **Summary**App Developer and Web Developer, self-employed since 2018, with a proven track record in delivering innovative design solutions and comprehensive technical support, providing application and user interface design, I excel in understanding client needs, ensuring customer satisfaction post-purchase. Notable achievement includes the successful launch of Cumulus on the Apple App Store, showcasing my coding prowess and problem-solving abilities. Cumulus is designed to be simple, clean and easy to use.**Experience**App DevelopmentSelf-Employed | Bristol | January 2024 - Current* Developing apps with SwiftUI
* Responsible for design, build and testing
* My main published app using SwiftUI and WeatherKit , Cumulus is on the Apple app store : https://apps.apple.com/us/app/cumulus/id6742735497

Web DevelopmentSelf-Employed | London / Bristol | January 2020 - Current* Applied innovative solutions for product design, visuals and user experience to meet the needs of individual web development projects.
* Designed responsive mobile-first User interfaces
* Managed clients’ requirements and adapted designs to fit what’s necessary for their business
* Maintained up-to-date knowledge of web standards, compliance regulations, and best practices in web development.
* Applied SEO best practices to web development, significantly improving search engine rankings and visibility.

Technical SupportSelf Employed | London / Bristol | January 2019 - Current* Provided technical consultation for clients
* Provided solutions to client’s issues effectively and affordably
* Repaired devices, hardware and software
* Provided diagnostics and solutions for internet issues, device issues, software issues
* Installed and maintained internet systems such as cameras, servers and APs

Sales AssistantCEX | London | July 2022 - September 2022* Assisted customers in selecting products, offering detailed advice to meet their needs.
* Kept shelves neat, clean and organised through visual merchandising.
* Handled customer enquiries, providing prompt responses to questions about products and services.
* Collaborated with team members to achieve sales targets and contribute to store success.
* Processed sales transactions efficiently, handling cash, credit, and debit payments accurately.
* Advised customers on product range, price, warranties and product use.
 |  |  | **Skills*** Finding solutions to client’s problems effectively.
* Customer support.
* User interface design.
* Web application development.
* Application development.

 * Supporting customers post purchase.
* Quickly evaluating client briefs to effectively solve problems.
* Product knowledge.
* Till and cash handling.
* Face-to-face selling.
* Confident communicator.
* Simplifying tech solutions for non-technical users

**Education**Worth SchoolSussex GCSEs September 2018 - September 2020 Worth SchoolSussex A-Levels September 2020 - September 2022 UWE BristolBristol BSc (Hons.) Computer Science September 2023 - September 2027  |  |